

Date:	30-11-2016
To:	Commercial manager/ Workshop manager / LPG technician
Reference:	Online HPFP rework and refund functionality
Article number:	-
System:	DLM

Dear customer,

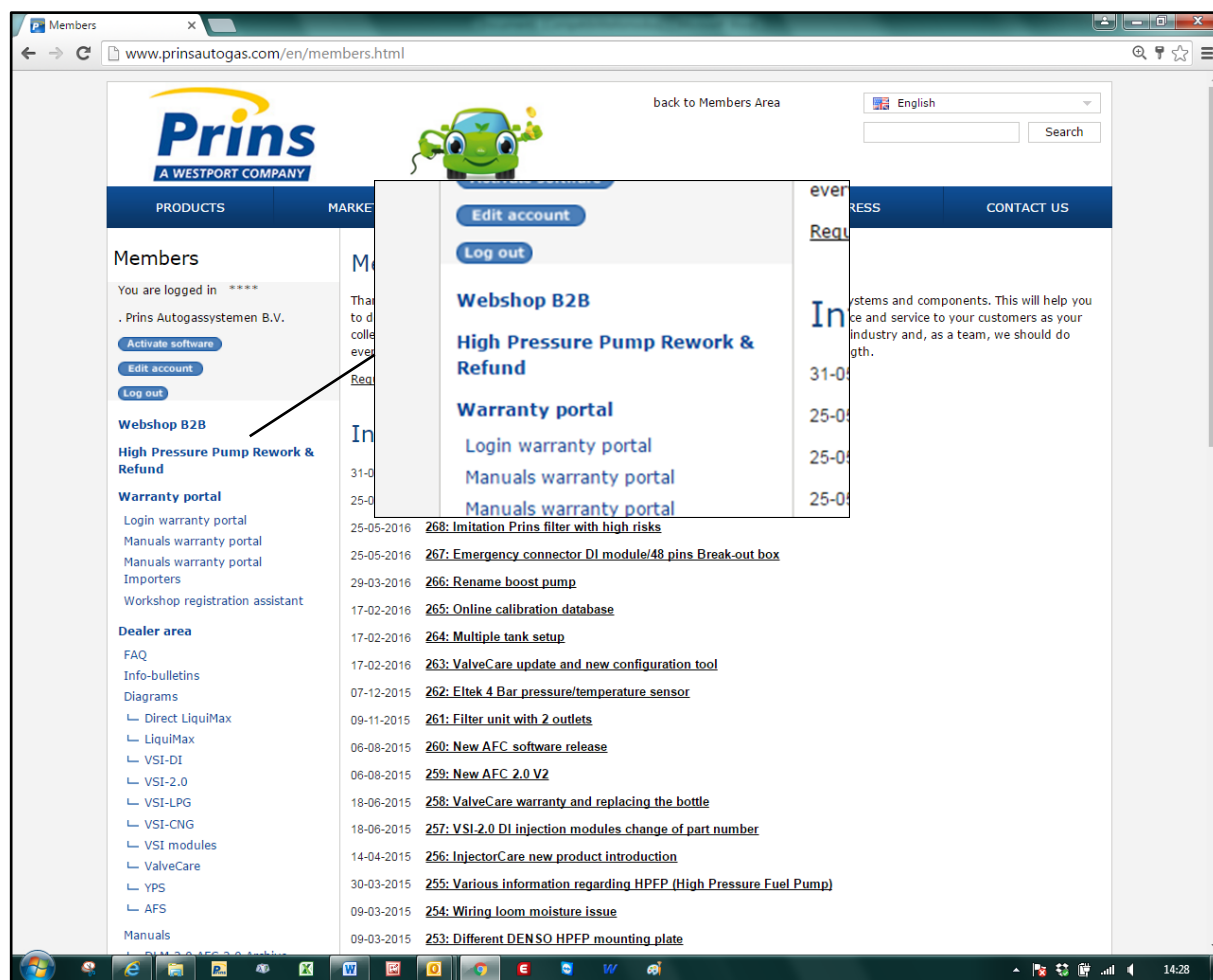
Prins updated the online HPFP rework/refund functionality which is available from now.

Why?

This tool makes the rework request easier and prevents errors. It also allows Prins to send the reworked pump directly to the dealer who is converting the car (time saving)

How?

- Login to the Prins website
- Select on the left side: "High Pressure Pump Rework & Refund"



- A new window will open and the specific car/kit should be selected

Members

https://ptracker.prinsautogas.com/pumprework/printForm.php

Pump rework and refund request form

Please use the form below if you wish to send a high pressure pump to Prins for rework or refund. Before you send a pump to Prins, make sure that each pump is packed securely and separately. Each separate pump must be accompanied by its corresponding pump request form. Requests for rework or refund can not be processed if the information is incomplete or incorrect, or if the pump is damaged during or before transport. Any additional costs are your responsibility.

Select vehicle

[042/010002]	Alfa Romeo 159 1.750 V2.1	1742cc	147kW
[042/020014]	Audi A4/A5 1.8 CJEB V2.1	1798cc	125kW
[042/020016]	Audi A4 1.8 CDHA 88kW V2.1	1798cc	88kW
[042/020017]	Audi A4 1.8 CDHB 118kW V2.1	1798cc	118kW
[042/050006]	Cadillac CTS 3.6 LLT v2.1	3564cc	229kW
[042/060004]	Chevrolet Impala 3.6 LFX V2.1	3564cc	225kW
[042/060006]	Camaro -2011 3.6 LLT V2.1	3564cc	223kW
[042/140015]	Ford Kuga 1.6 JTMA V2.1	1595cc	132kW
[042/140019]	Ford Kuga 1.6 JQMA V2.1	1595cc	110kW
[042/140020]	Ford Focus 1.0 M2DA V2.1	999cc	74kW
[042/140021]	Ford B-MAX 1.0 SFJA-B V2.1	999cc	74kW
[042/140022]	Ford C-MAX 1.6 JQDA-JQDB V2.1	1595cc	110kW
[042/140023]	Ford Mondeo 1.6 JTBB V2.1	1595cc	115kW
[042/140024]	Ford Focus 1.0 M1DA V2.1 Turkey	999cc	92kW
[042/140025]	Ford Focus 1.6 JQDA-JQDB V2.1	1595cc	110kW
[042/140026]	Ford Fiesta 1.0 SFJA-B V2.1	999cc	74kW
[042/140029]	Ford Cmax 1.6 JTDA V2.1	1595cc	132kW
[042/140030]	Ford Focus 1.0 M1DA V2.1	995cc	92kW
[042/140031]	Ford Tourneo 1.6 JQGA V2.1	1595cc	110kW
[042/140033]	Ford Transit Connect M2GA V2.1	999cc	74kW

- After selecting the correct car/kit, you have to indicate the shipping address. It can be shipped to the importer or directly to the installer.
- An importer has only access to his own group of customers/dealers.

Select vehicle

[042/060004] Chevrolet Impala 3.6 LFX V2.1 3564cc 225kW

This pump can be reworked by Prins. Complete the form below, print the resulting document and send it back to Prins along with the pump. The pump will be reworked and returned according to your selection.

Your details:

Company name Prins Autogassystemen B.V.
Address Jan Hilgersweg 22
5657 ES Eindhoven NL
Tel. -
Email warranty@prinsautogas.com

Ship to:

☐ Address above
☒ My customer

Select customer

Prins [5037] (Eindhoven,)
Prins Autogassystemen B.V. [5020] (Eindhoven, NL)
Prins Autogassystemen BV [5022] (Veldhoven,)
Prins [5024] (Eindhoven, NL)
Prins [5025] (Eindhoven,)
Prins Autogassystemen BV [5026] (Eindhoven,)
Prins Autogassystemen BV [5028] (Eindhoven, NL)
Prins Autogassystemen BV [5030] (Eindhoven, NL)
Prins [5032] (Prins,)
Prins Autogassystemen BV [5034] (Eindhoven,)
Prins Autogassystemen BV [5036] (Eindhoven, NL)
[5037] (,)
[5038] (,)
Prins Autogassystemen BV [5039] (Eindhoven,)
Prins [5044] (Eindhoven,)
Prins Autogassystemen BV [5046] (Eindhoven,)
Prins Autogassystemen B.V. [5048] (Eindhoven, NL)
Prins Autogassystemen BV [5049] (Eindhoven,)
Prins Autogassystemen BV [5051] (Eindhoven, NL)

- After selecting the shipping address, the delivery method has to be chosen.

Tel. 040-2547700
Email ehuijbregts@westport.com

Notice! You are responsible to make sure that the information above is correct. You can update the user account info by clicking [here](#)

Delivery method:

Direct shipping (€75,-)
Direct shipping (€75,-)
Add to next shipment (€75,-)
Pick-up in Eindhoven (€75,-)

Remark: The indicated price includes the re-work handling.

- After submitting, a print window will open. The form/request can be printed including the shipping label.

https://ptracker.prinsautogas.com/pumprework/printForm.php

Afdrukken
Totaal: 1 vel papier

Afdrukken **Annuleren**

Bestemming: \prins-fs01\Xerox 7830
Wijzig...

Pagina's: ☒ Alles
☐ bijv. 1-5, 8, 11-13

Aantal: 1 **+** **-**

Opmaak: **Standaard**

Kleur: **Kleur**

Opties: ☐ Pagina vereenvoudigen
☐ Dubbelzijdig

+ Meer instellingen

Afdrukken via systeemdialogvenster...
(Ctrl+Shift+P)

back - print (or press [CTRL]-P)
HIGH PRESSURE FUEL PUMP REWORK FORM Include this part of the form with the pump

Form 099/200044/A*/A/3/16/0008

Requested by:
Company name: Prins Autogassystemen B.V.
Address: Jan Hilgersweg 22
5657 ES Eindhoven
NL
Tel.: -
Email: warranty@prinsautogas.com
Delivery method: Direct shipment

Deliver to:
Company name: Prins Autogassystemen B.V.
Address: Jan Hilgersweg 22
5657 ES Eindhoven
NL
Tel.: 040-2547700
Email: ehuljongs@westport.com

Pump type
Calibration nr: 042/060004
Calibration details: Chevrolet Impala 3.6 LFX V2.1 3564cc 225kW
Action: **USED pump**
Pump make: **AC Delco**
Pump details: 1
Pump P/N - S/N: 041/413201/A*/A/3/16/0008

Attach this part of the form on the outside of the package
Form 099/200044/A*/A/3/16/0008

Prins Autogassystemen B.V.
Jan Hilgersweg 22
5657 ES Eindhoven
The Netherlands

Pump REWORK - details
Requested by: Prins Autogassystemen B.V.
Deliver to: Prins Autogassystemen B.V.
Calibration nr: 042/060004
Calibration details: Chevrolet Impala 3.6 LFX V2.1 3564cc 225kW
Action: **USED pump**
Pump make: **AC Delco**
Pump details: 1

- After printing the rework form, an overview window will be shown and the rework request is finished.

Members | https://ptracker.prinsautogas.com/pumprework/printForm.php

back - print (or press [CTRL]-P)
HIGH PRESSURE FUEL PUMP REWORK FORM Include this part of the form with the pump

Form 099/200044/A*/A/3/16/0008

Requested by:
Company name: Prins Autogassystemen B.V.
Address: Jan Hilgersweg 22
5657 ES Eindhoven
NL
Tel.: -
Email: warranty@prinsautogas.com
Delivery method: Direct shipment

Deliver to:
Company name: Prins Autogassystemen B.V.
Address: Jan Hilgersweg 22
5657 ES Eindhoven
NL
Tel.: 040-2547700
Email: ehuljongs@westport.com

Pump type
Calibration nr: 042/060004
Calibration details: Chevrolet Impala 3.6 LFX V2.1 3564cc 225kW
Action: **USED pump**
Pump make: **AC Delco**
Pump details: 1
Pump P/N - S/N: 041/413201/A*/A/3/16/0008

Attach this part of the form on the outside of the package
Form 099/200044/A*/A/3/16/0008

Prins Autogassystemen B.V.
Jan Hilgersweg 22
5657 ES Eindhoven
The Netherlands

Pump REWORK - details
Requested by: Prins Autogassystemen B.V.
Deliver to: Prins Autogassystemen B.V.
Calibration nr: 042/060004
Calibration details: Chevrolet Impala 3.6 LFX V2.1 3564cc 225kW

back - print (or press [CTRL]-P)
HIGH PRESSURE FUEL PUMP REWORK FORM Include this part of the form with the pump

Form 099/200044/A*/A/42/16/0003

Requested by:
Company name: Prins Autogassystemen B.V.
Address: Jan Hilgersweg 22
5657 ES Eindhoven
NL
Tel.: -
Email: warranty@prinsautogas.com
Delivery method: Direct shipment

Deliver to company above

Shipping instruction:

- Pack every part/pump separate.
- Every pump should be accompanied by a rework request.
- Cut off the shipping label (underside of request form) and place it on your package
- The sender is responsible for the packaging.
- Requests for rework or refund cannot be processed if the information is incomplete or incorrect.
- Requests for rework or refund cannot be processed if the pump is damaged during or before transport.

Remark: A reworked pump only has warranty on the workmanship of the rework. Not on the pump itself.

Kind regards,
Prins Autogassystemen B.V.